

Compliment, Complaint and Suggestion Form

If you have a complaint, a compliment or a suggestion, we want to hear from you!

Please print out this form, drop it into the office in Dubbo, email or fax to us.

Date:

Location:

Compliment or Suggestion

Complaint Detail

Please set out your information as clearly and as briefly as possible.

- Focus on facts.
- Mention the steps you have taken to resolve the problem.
- Have you raised this complaint with anyone before? If so, who did you speak to and what was the result?
- What is the result you are seeking?

More space if needed:

Your Name:
Address:
Town/City, State & Postcode:
Phone:
Email:
Mobile:

Thank you for your feedback. We value complaints, compliments and suggestions as they assist us to improve our products, services and customer care.

RDA Orana

Confidentiality.

Your personal information and details of your complaint will remain confidential. However, the information you provide may be provided to the NSW Ombudsman, the Independent Commission against Corruption or the NSW Police if required.

For more information visit: www.rda.org.au

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